

Villa D'Louca

Dalyan Turkey

Information Brochure

Wi-Fi Code: 697699dd



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Contact Numbers

24 Hour Emergency Number (0)533 956 0200

General Villa enquires.

i.e. problem with water, gas, electric, bedding etc

Kaunos Tours (0) 252 284 2816

(0) 252 284 4129

Salih (Administrator) Mobile (0) 530 643 8440

Dalyan Taksi (Fikri Gokce) (0) 532 137 3007

Available on Whatsapp English Spoken

Local Taxi Services (0) 252 284 2011

Kaunos Taxi (0) 252 284 3224

Tutarlar Taksi (0) 252 284 3841

All of these taxis are aware of the location of Villa D’Louca and offer a fast and reliable service.

Local Doctor Mehmet Gumus (0) 532 292 2671

Local Dentist Pamukkale Pide (0) 542 422 6295

For any of the emergency services dial 112

Local Information

Dalyan: The tiny town of Dalyan in the province of Mugla on the South-Western Mediterranean is set in the centre of a broad delta whose natural beauty is completely unspoilt. This is one of the surviving corners of paradise, an area of outstanding natural beauty and historic interest.



The Dalyan Channel, through which water circulates between the Mediterranean and Köyceğiz Lake slowly meanders, forming a network of small lakes and waterways through reed beds rising to between 3 and 5 metres in height. (The journey through this natural labyrinth is romantic and mysterious. With its mixture of fresh and salt water, these wetlands have become home to vast numbers of fish and other water life, as well as the birds of many species which feed on them. Dividing the sea from the delta is the Iztuzu sandbar stretching for 5km east from the mouth of the channel.

With its fine crystal sand, shallow turquoise sea and abundant sunshine, Iztuzu beach is the ideal seaside spot, perfect for swimming for 7 months of the year. It is this beach to which the endangered Mediterranean turtle *Caretta Caretta* has returned year after year to lay its eggs since time immemorial.

The Sultanye Thermal Baths: The Sultaniye Thermal Baths are to the Southwest of Köyceğiz lake. The water here at 40 Celsius is second to none. The water at these baths was first used in Caunon times, then by the Byzantines, who rebuilt the accommodations. The ruins of the buildings from the period are submerged beneath the waters of the lake. It is not unusual to see the Turkish elderly make pilgrimages to the baths due to the water's curative properties in case of neuralgia, rheumatism and skin disorders of the liver, spleen and bowels.

The Mud Baths: "Beauty Mud" which not only cleanses and tones the skin but is said to remedy rheumatism and has anti-ageing properties. After allowing the mud to dry, it can be removed in a natural clear water sulphur pool, at temperatures of around 40 Celsius. This leaves you refreshed and relaxed.

Caunos: The ancient city of Caunos stands midway along the channel facing Dalyan. Settlement here is believed to date from 3000 BC by Caunos, the son of Miletos and it later grew into a major port on the border between Lycia and Caria. Sprawling over a broad sloping site overlooking the sea and the delta, the principal monuments to be seen in Caunos are the Acropolis surrounded by city walls, a theatre, four temples, an agora, stoa, nymphain, baths, palestra, churches and a cistern.



The imposing Lycian rock tombs with their facades curved into the form of temples were the last resting place of the kings of Caunos. The city had two harbours, one for military use and the other for merchants. Inscriptions discovered on the nymphain have been found to cite customs regulations and have thrown valuable light on the economic life of the city.

Health: The Turkish sun is very fierce. Please wear high factor sun cream for the first few days. Unfortunately Dalyan has mosquitoes, which sometimes can be a nuisance. In the evening wear mosquito repellent, use electric mosquito tablets in your room and if bitten wash each bite with plenty of soap and water and then apply some antihistamine cream (available from the chemist, or eczane - open 09:00 - 21:00) liberally to each bite. The chemists speak English and are very well trained and stock all internationally known drugs. The water in Dalyan is safe to drink, however it is high in mineral content and drinking two or three litres of it every day, if you are not used to it, can lead to a slightly queasy stomach. We recommend you by bottled water instead.

Services: Shops in Dalyan are open from 09:00 to midnight. The post office (PTT) is in the centre of town and operates an efficient mail service, letters arriving in England approx. Four days after posting. The phones are cheapest to use at the post office and operate using cards bought from inside. A five minute call can be made to England by using a 100 unit card. To phone England dial 00 44 and then miss off the zero from the area code. Remember if calling from a hotel room to dial 9 first. There are many internet cafes in Dalyan that are very inexpensive to use.



Tipping: It is customary to leave a tip in restaurants (10%), for hotel chambermaids, in reception for hotel staff and for bus drivers. Taxi drivers do not normally expect a tip.

Crime and emergencies: Please take the usual precautions. Keep your wallets in an inside pocket and do not leave any valuables unattended. You must report anything stolen or lost to the local police or Jandarme 112 and get a report before you can claim on your insurance.

Getting around: Taxis are the most convenient way of getting around but tend to cost the most. Dolmus buses are the cheapest way of getting from a to b. They operate from the main square and go to Marmaris, Fethiye, Ortaca and Iztuzu (turtle) beach. Printed on the Dolmus office is a timetable. Another way to get to Iztuzu beach is by boat, the cheapest being the public boats, otherwise known as the Dalyan ko-op boats. Car rental is easy to arrange and the roads are mostly adequate and well sign posted. If hiring a car in Turkey, you are certainly recommended to play safe and hire one from an international company that is also recognised in your home country.

Dalyan: The most famous place in Dalyan is the mud baths. These can be visited by boat from the harbour. Further up the river is Sultaniye hot springs where you can bath in naturally hot spring water, then the 12 km long Köycegiz lake and the town of Köycegiz itself. Down river are the 2300 year old Lycian cliff tombs and the ancient city of Caunos, which is such a must to visit, before you wind your way to the beach. The beach is one of only a few nesting sites of the rare loggerhead turtles and is closed to the public after 8:00pm as after this is when the turtles arrive to come up and lay their eggs. Shopping in Dalyan is surprisingly good and Dalyan has its own market which is open every Saturday.



Utility Information And Local Food Supplies

Electric:-

Most U.K. appliances will work well in Turkey. The voltage is slightly less than the UK and you will need an adaptor for appliances that have a conventional 3-pin plug. There are several spare adaptors in one of the kitchen drawers. There are many light switches in the villa and it may take some time to recall which work which lights. The pool and wall lights are automatic. The Dalyan region of Turkey is subject to the occasional power failure, however over the years improvements have been made to the system limiting the amount of power failures. If you experience a trip at the power supply point (the unit to the left of the main entrance door) you may need to consider switching off some of the appliances especially the air conditioning units as these draw the most power.

Any persistent problems please call the help line.

Gas:-

A gas bottle stored in the cupboard outside the kitchen door and supplies the hob. The gas barbeque uses the same style of bottle, should either run out they can be interchanged. If you are unsure of how to change the bottles should one run out please contact the help line (a secure and safe connection is of absolute priority).

Water:-

The tap water is suitable for drinking, however we would recommend Mineral Water be drunk which is available from the water cooler, replacement 20Lt bottles can be delivered, order from We have opted for our water to be heated via solar power; although this is ecologically friendly the supply of hot water is not unlimited. When it comes to showering we therefore recommend you spend the minimal amount of time washing to ensure everyone has access to the hot water.

Telephone:-

We recommend you purchase a local SIM, there are many shops in town where you can purchase from you will need your passport to acquire one. The wifi at the villa is free and using an internet connection with Whatsapp for example to make a call is the cheapest option. Make sure you turn off mobile data as UK networks can be very expensive to use in Turkey.

Security:-

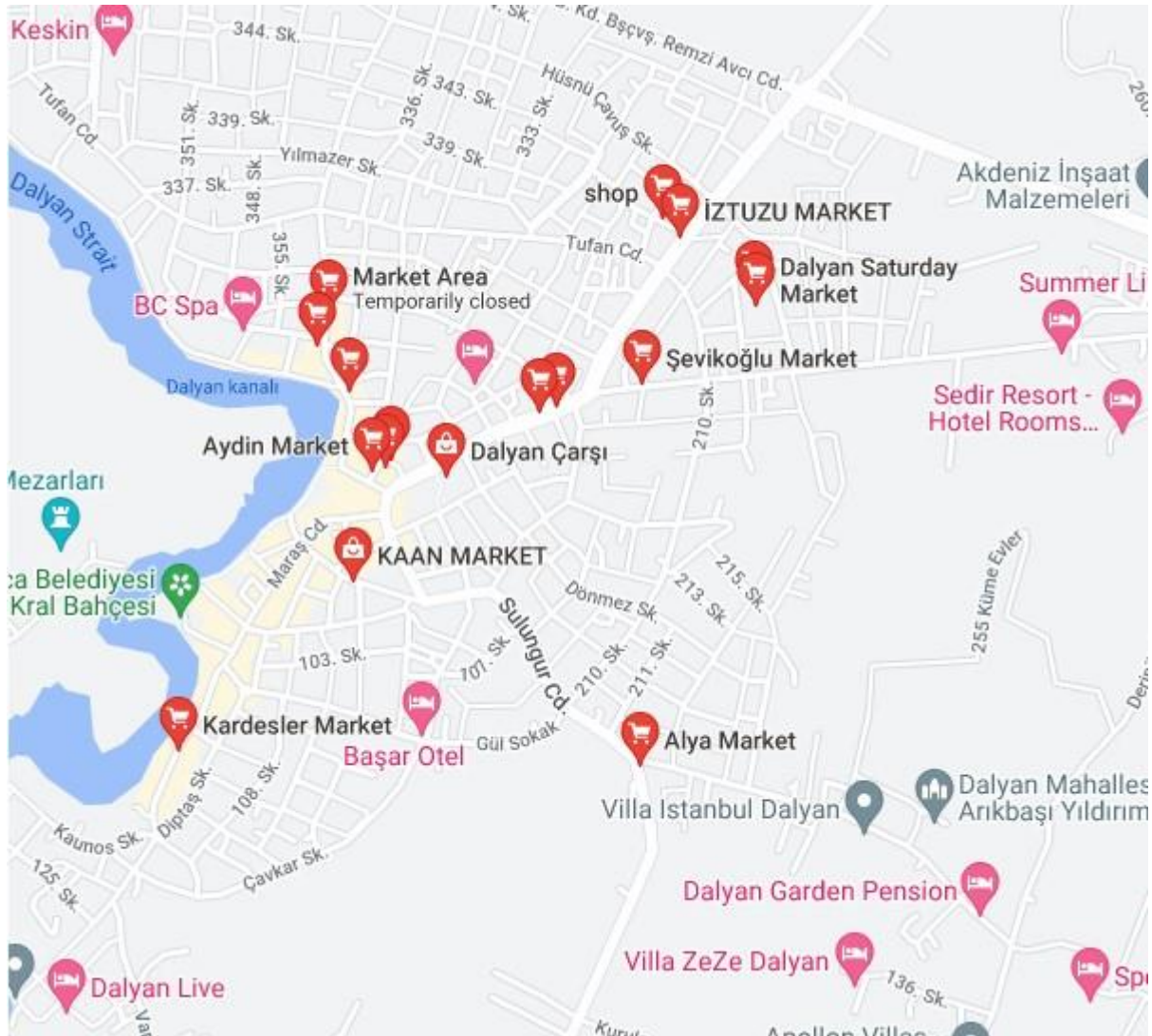
The alarm system is not necessary for use by guests but is merely there as a precaution throughout the unoccupied winter season. Common sense prevails; lock all doors and windows when leaving the property. The sun beds and outdoor furniture are fine left outside. At night once you have retired we suggest you secure all doors and windows.

Local Food Supplies:-

There are several local shops (Bufes) on the way into town from the villa, these are great for the basics, but for a larger more comprehensive selection the nearest Supermarket is situated on the edge of the town, as you walk from the villa follow the road into town, when you come to a small roundabout take the right exit and the

Supermarket 101 is on your left, 100M on the same side is Sevikoglu. There is a Migros store situated in the main road just past Kaunos office on the right. I am sure once you have explored the town you will find many other places such as butchers, bakers, patisseries (which sell excellent Baklava) fishmongers etc to purchase your culinary needs.

The local market is held every Saturday. Opens early and you can find a vast range of products. Be warned you must be prepared to haggle (all very light hearted) to get the best bargains.



Tips to enhance your stay at Villa D’Louca

1. TV DVD & Playstation

Due to restrictions imposed by the Turkish Government many apps popular to the U.K such as BBC IPlayer, ITV Hub, All 4 are not accessible.

In order to view the entertainment available at the villa please follow these instructions :-

Source:- AV = DVD Player

HDMI 1 = IPTV

HDMI 2 = Firestick

HDMI 3 = Play Station

Using the TV remote press standby, then source button and choose your preference.

AV:- switch on the DVD player, using the remote open to insert disc once inserted use the remote to view the DVD options.

HDMI 1 :- IPTV Once selected press the power button on the Hiremco remote (see diagram) wait to load. Scroll to IPTV tab press OK, Scroll to Xstream IPTV press OK, Scroll down to Login press OK, Select TV press OK, A menu should appear listing categories on the left and channels on the right, select your options using the up & down buttons on the remote, to make your selection press OK, to go back repress the OK button. Please note some of the channels can take several minutes to fully load , please be patience.

HDMI 2 :- Firestick To use the available facilities of the Firestick you will have to sign in to your Amazon account or create one you will then have access to most features you use at home.

PLEASE REMEMBER TO DEREGISTER YOUR ACCOUNT BEFORE YOU LEAVE.

HDMI 3 :- Sony Playstation I am sure I do not have to tell the budding gamers how to operate the playstation, we provide four games, please ensure these are left in good order for future guests.

Please do not alter the main settings as this can render the TV/DVD in operable.

2. Oven

If you wish to use the oven (or any of its functions) you first need to check to see if there has been a recent power failure (this will be apparent by the clock flashing). You will need to reset the clock in order to use the oven. Simply press the two left buttons marked timer and boiling pan symbol, simultaneously with the second from right button marked with a minus symbol. This will restart the clock from 12:00, it is not necessary to set the correct time. The oven and all its functions will now operate.

3. Washing Machine (see additional pages for more info)

To use the machine on a standard mix 40 degree wash cycle use the following instructions. With the power off turn the right selector to Mix 40 function. Add the powder to the left tray marked II, add softener to the middle tray.

Details of other cycles and functions can be viewed in pages 10 to

15 of this information guide. Place the items for washing in the drum and close the door, make sure the plug is in the socket press the Button marked “Acma

Kapama” then the button marked “Basla/Bekle” and the wash cycle will begin. The standard cycle takes approximately one hour and once completed switch off the machine by depressing the button “Acma Kapama” open the door and remove your wash. In order to dry the items, there is a washing line at the rear of the property, pegs are generally on the line. An ironing board and iron are also supplied for your use.

4. Air Conditioning

The controls for the AC units are situated within the proximity of each unit. To activate, simply point the controller in the direction of the unit and press the central power button. It takes approximately 5 to 10 seconds for the unit to respond, once functioning select the desired temperature by using the central up and down buttons on the remote control. Please ensure all windows and doors are closed as operating the units without doing so is inefficient and costly.

It should not be necessary to alter any of the other settings as doing so may lead to inefficient or incorrect operation of the units.

5. Pool

Please be aware the pool depth is 1.6 metres throughout. **NO DIVING** A member of the Kaunos team will come and clean the pool in the mornings, switches on the filter system they may return in the evening to check levels and switch off the filters. The pool, wall, driveway and four external lights around the pool are automatic. The switch for the terrace lights is located in the lounge on the central pillar, the bar light switch is located to the right of the bar and the 100% Bar light is tucked around the side Please make sure the lights are switched off before retiring. In each bedroom there are Pattern cotton towels, these are for use around the pool or to take to the beach.

6. Rubbish

Various size rubbish bags can be found in the cabinet under the sink. Please put your rubbish in the large council bin to the left side of the entrance gate. This is collected by the council on a regular basis. Please do not leave bags out overnight near the villa as this may attract the local wildlife!!

7. Torches

There are two torches at the villa, generally located under the kitchen sink for use in the event of power failure.

We hope you have a fantastic stay and enjoy the villa, the town and Turkey, Nick & Monique

On/Off Power Button



Selection Button

Navigation Buttons

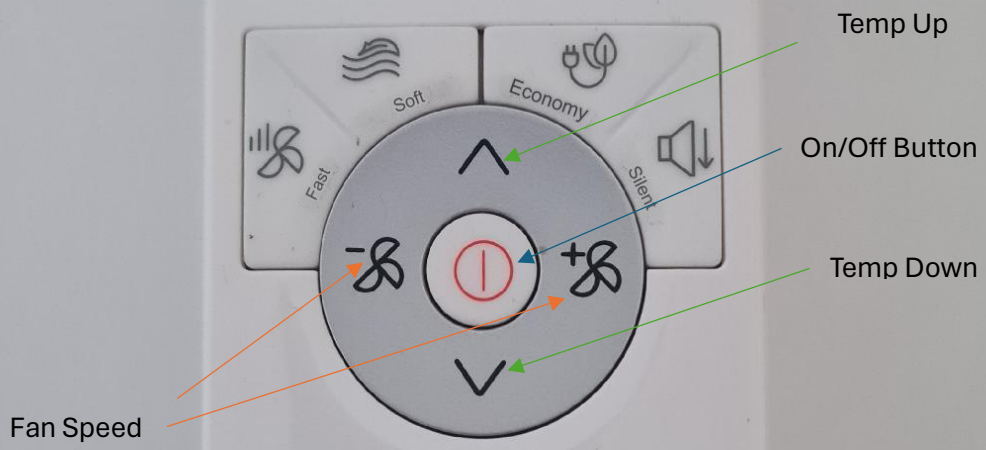
TV Remote Control

AV=DVD Player
HDMI 1 = IPTV
HDMI 2 = Firestick
HDMI 3 = PS4

On/Off Power Button



Once adjusted settings take a few seconds to register.
Please be considerate, turn off the A/C when you are not in
the room.
Thank you



Willow	mode	heat
Vertical	Horizontal	Ion/Cleaning
Sleep	Timer	Approval

arçelik

4.5.4 Loading the laundry

1. Open the laundry cover.
2. Put the laundry items into the product in a loose manner.
3. Push and close the loading cover until you hear the locking sound. Ensure that no items are caught in the door. The loading door is locked while a programme is running. The door can only be opened a while after the programme comes to an end. Then you can open the loading cover.

4.5.5 Correct load capacity

The maximum load capacity depends on the type of laundry, the degree of soiling and the washing programme desired.

The product automatically adjusts the water amount according to the weight of the laundry put inside it.

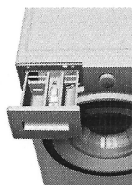
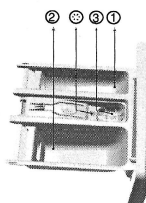


WARNING: Comply with the information in the section "Programme and consumption table". When overloaded, product's washing performance will drop. Moreover, noise and vibration problems may occur.

4.5.6 Using detergent and softener



When using detergent, softener, starch, fabric dye, bleach and decolorant, descaling agents; read the manufacturer's instructions written on the package and follow the dosages specified. Use measuring cup if available.



The detergent drawer is composed of three compartments:

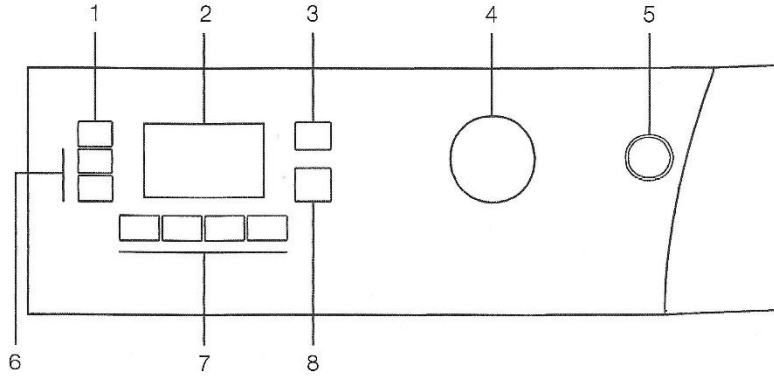
- (1) for prewash
- (2) for main wash
- (3) for softener
- (*) in addition, there is a siphon piece in the softener compartment.

Detergent, softener and other cleaning agents

- Add detergent and softener before starting the washing programme.
- While the washing cycle is in progress, do not leave the detergent dispenser open!
- When using a programme without prewash, do not put any detergent into the prewash compartment (compartment nr. "1").
- In a programme with prewash, do not put liquid detergent into the prewash compartment (compartment nr. "1").
- Do not select a programme with prewash if you are using a detergent bag or dispensing ball. Place the detergent bag or the dispensing ball directly among the laundry in the product.
- If you are using liquid detergent, do not forget to place the liquid detergent container into the main wash compartment (compartment number "2").

4.6 Operating the product

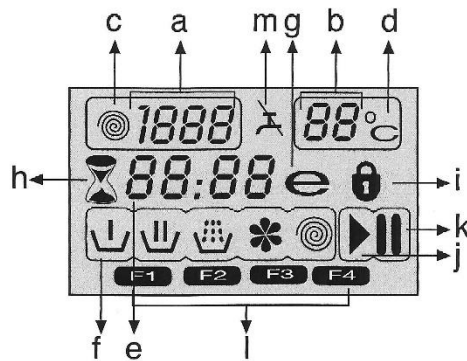
4.6.1 Control panel



- 1 - Spin Speed Adjustment button
- 2 - Display
- 3 - Temperature Adjustment button
- 4 - Programme Selection knob

- 5 - On / Off button
- 6 - Delayed Start buttons (+ / -)
- 7 - Auxiliary Function buttons
- 8 - Start / Pause / Cancel button

4.6.2 Display symbols



- a - Spin Speed indicator
- b - Temperature indicator
- c - Spin symbol
- d - Temperature symbol
- e - Remaining Time and Delayed Start indicator
- f - Programme Indicator symbols (Prewash / Main Wash / Rinse / Softener / Spin)
- g - Economy symbol
- h - Delayed Start symbol
- i - Door Locked symbol
- j - Start symbol
- k - Pause symbol
- l - Auxiliary Function symbols
- m - No Water symbol

Translations for Control Knob 4. (Clockwise)

Pamuklu-Cottons, Pamuklu Ekonomik-Cottons Eco, Gomlek-Shirts, Bebek-Express 15 or 30 Refresh-Freshen up, Kazan Temizleme-Self Clean, Sikma + Pumpa-Spin/Drain (Pump), Durulama- Rinse, Elde Yikama-Hand Wash, Yunlu-Wollens, Pamuklu-Cottons 20c Eco, Koyu Renkiler- Darkcare, Mix 40- Mixed Fabric 40c, Sentetik- Synthetics.

Translations for buttons 7.(L to R)

On Yikama-Prewash, Hizli Yikama-Fast Wash, Ilave Su-Extra Water, Kirisik Azaltama-Reduced Wrinkle

4.6.3 Preparing the machine

1. Make sure that the hoses are connected tightly.
2. Plug in your machine.
3. Turn the tap on completely.
4. Place the laundry in the machine.
5. Add detergent and fabric softener.

4.6.4 Programme selection

1. Select the programme suitable for the type, quantity and soiling degree of the laundry in accordance with the "Programme and consumption table" and the temperature table below.
2. Select the desired programme with the Programme Selection button.

4.6.5 Programmes

• Cottons

Use this programme for your cotton laundry (such as bed sheets, duvet and pillowcase sets, towels, bathrobes, underwear, etc.). Your laundry will be washed with vigorous washing action for a longer washing cycle.

• Synthetics

Use this programme to wash your synthetic clothes (shirts, blouses, synthetic/cotton blends, etc.). It washes with a gentle action and has a shorter washing cycle compared to the Cottons programme.

For curtains and tulle, use the Synthetic 40°C programme with prewash and anti-creasing functions selected. As their meshed texture causes excessive foaming, wash the veils/tulle by putting little amount of detergent into the main wash compartment. Do not put detergent in the prewash compartment.

• Woollens

Use this programme to wash your woolen clothes. Select the appropriate temperature complying with the tags of your clothes. Use appropriate detergents for woollens.

• Cottons Eco

You may wash your normally soiled durable cotton and linen laundry in this programme with the highest energy and water saving compared to all other wash programmes suitable for cottons. Actual water temperature may differ from the declared cycle temperature. Programme duration may automatically be shortened during later stages of the programme if you wash less amount (e.g. ½ capacity or less) of laundry. In this case energy and water consumption will be further decreased giving you the opportunity for a more economical wash. This feature is available for certain models having remaining time display.

• BabyClothing

Use this programme to wash baby laundry, and the laundry that belongs to allergic persons. Longer heating time and an additional rinsing step provide a higher level of hygiene.

- **Hand Wash**

Use this programme to wash your woolen/delicate clothes that bear "not machine-washable" tags and for which hand wash is recommended. It washes laundry with a very gentle washing action to not to damage clothes.

- **Daily Quick**

Use this programme to wash your lightly soiled cotton clothes in a short time.

- **Super Short**

Use this programme to wash your little amount of lightly soiled cotton clothes in a short time.

- **Darkcare**

Use this programme to wash your dark coloured laundry, or the coloured laundry that you do not want them get faded. Washing is performed with less mechanical movements at low temperature. It is recommended to use liquid detergent or wool shampoo for dark coloured laundry.

- **Mixed Fabrics**

Use this programme to wash your cotton and synthetic clothes together without sorting them.

- **Shirts**

Use this programme to wash the shirts made of cotton, synthetic and synthetic blended fabrics together.

- **Freshen Up**

Use this programme to remove the odour on the laundry that are worn only for once and do not contain any stains or dirt.

- **Eco Clean 20**

Use this programme, which is much more sensitive to environment and natural resources, to wash your lightly soiled and unstained cotton laundry (max. 3.5 kg) in a short time and economically.



It is recommended to use liquid detergent or gel washing detergent.

- **Self Clean**

Use this programme regularly (once in every 1-2 months) to clean the drum and provide the required hygiene. Run the programme without any laundry in the machine. To obtain better results, put powder limescale remover for washing machines into the detergent compartment II. When the programme is over, leave the loading door ajar so that the inside of the machine gets dry.

Directions to Dalyan from Airport and onwards to the Villa

Leave the airport and continue on the main road D555

1st Traffic light Junction continue straight on D555

You will approach a roundabout with the D400 take the second exit to the left in the direction of Ortaca.

After approximately 5Km you will approach a junction the D400 continues to the right take the left turn towards Ortaca town centre (Atatuk Blv)

Continue on this road straight through any roundabouts or junctions.

After approximately 2Km you will leave Ortaca continue on this road for approximately 10Km until you approach a roundabout when entering Dalyan

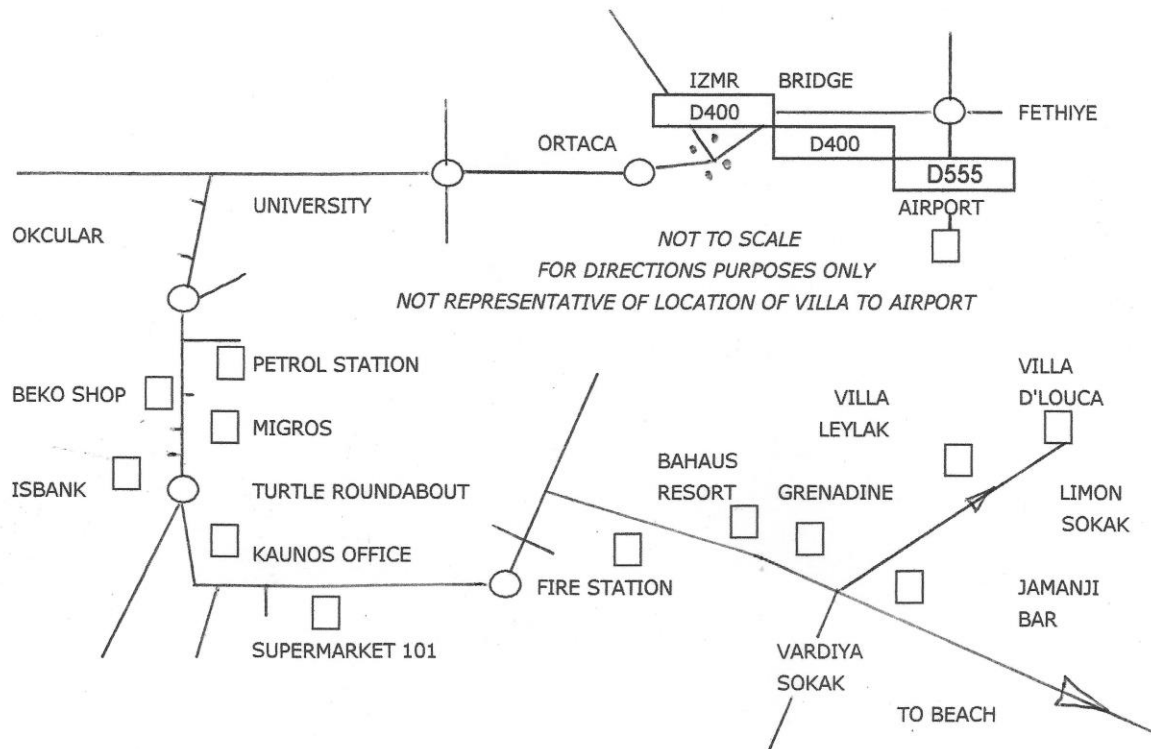
Take the second exit left towards the town centre on a small dual carriageway.

As the road bares to the right you will see a petrol station on the left opposite the Beko shop.

Continue on this road until you get to the Turtle roundabout, take the second exit left and you will see the Kaunos office on your left.

Office Telephone +90(0) 252 284 4899

Salih (Manager) +90(0) 530 643 8440



From the Kaunos office bare left at the first junction and continue until the first roundabout, take the third exit to the left, continue on this road until the road forks take the right fork (Fire station on your right) this is the Iztuzu Beach road , continue along this road for approximately 300M, as the road bares to the left you will see the Bahaus Resort on the left, on the right is a small road (Vardiya Sokak) and on the left Grenadine Lodge, then two villas , then a lengthy hedge with a villa set back from the road, on the left immediately on the edge of this villas property is Limon Sokak, Jamanji Bar is on the opposite corner Limon Sokak is a farm track turn down this track and continue to Villa D'Louca.

Please note the gates are not locked and can be opened by the latch on the inside.

On the wall adjacent to the main front door next to the hose pipe you will see a key safe.

The code for which will be given to you prior to your arrival.



1. Coming from town on the Iztuzu Beach Road you will approach a bend with the Bahaus Resort on your left at the crest of the bend



2. After you have passed the Bahaus Resort on your left you will approach the entrance for the Gernadine Lodge



3. The entrance to the Gernadine lodge can be seen on the left and on the right is a turning into Variya Sokak and a sign for the Kingfisher Restaurant



4. Boundary Wall of Gernadine Lodge, the arched entrance into two adjoining villas, the sign for Lemon Restaurant can be seen in the distance



5. At the end of the boundary fence there is the last lamp post before turning into Limon Sokak



6. On the opposite corner is the Lemon Restaurant